EDUCATION MALAYSIA GLOBAL SERVICES (EMGS)

20th November 2020

UPDATE ON THE STANDARD OPERATING PROCEDURES DURING AND AFTER COVID-19

PANDEMIC MOVEMENT CONTROL ORDER #11

1. PURPOSE:

1.1 EMGS would like to provide updates on the bulletin issued on 21st October 2020 that existing International students from Public and Private Higher Education Institutions will be allowed entry into Malaysia to continue their studies. **Please note that the entry restrictions for 23 countries that have been barred by Malaysia remains in force and all students from these countries are still not allowed to enter Malaysia.**

1.2 The bulletin stated that all eligible existing International Students that seek to enter Malaysia is still required to comply with the following instructions provided by the Government of Malaysia prior to their arrival:

- Obtain a Travel Authorization from the Director General of the Malaysian Immigration Department (students must apply through EMGS)
- Upon receiving the Travel Authorization, download and complete a Letter of Undertaking (LoU) and Indemnity for Person Under Surveillance
- Obtain a Letter of Approval (Entry Permit) from an accredited Malaysian Mission abroad

1.3 All foreign students that are allowed entry must undergo the COVID-19 detection test and fourteen (14) days quarantine at designated quarantine stations by the Government. All expenses for the student's entry into Malaysia will be borne by the student.

1.4 The Ministry of Health Malaysia(MOH) has now issued a new directive (Ref: (54) KKM.400-9/5/3 Jld.2) on 30th October 2020 which states that all foreign students who wish to enter Malaysia are required to make an online payment for COVID-19 detection test charges and quarantine cost before leaving for Malaysia. This directive is effective from 15th November 2020

2. IMPLEMENTATION:

2.1 The MOH has collaborated with MyEg Services Berhad Company to create an online payment platform through the MySafeTravel System or MyQr application by MyEG in an effort to diversify payment collection methods.

2.2 All foreign students who wish to enter Malaysia are required to make an online payment for COVID-19 detection test charges and quarantine cost before leaving for Malaysia. Upon successful payment, the student is required to retain the payment proof and submit it to the counter staff at the international port of entries before undergoing the COVID-19 detection test and subsequently being placed at the quarantine station. This system has been accessible from 1st November 2020 through www.moh.gov.my / www.nadma.gov.my / www.myeg.com.my.

2.3 The system was created to reduce congestion at international port of entries and to ease the payment arrangements for individuals wishing to enter Malaysia.

2.4 Below are 3 steps to make payment for COVID-19 Screening Test and Quarantine Charges:

2.4.1 Go to https://safetravel.myeg.com.my/ for registration

2.4.2 Once registered, kindly log in and continue to fill in the required personal and quarantine details. Kindly ensure all your details are accurate at the summary payment page before proceeding to make payment.

2.4.3 After successful payment, proceed to download the MyQR by MyEG mobile app and log in with your registered account. Present the QR code generated from the mobile app to the international port of entries counter. Once the QR code is verified, kindly proceed to immigration. You will also receive an email with your receipt, which can be printed out for verification.

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